

THINGS TO NOTE + SAFETY



LUGGAGES

Advised maximum weight 23kg, weight limit 32kg. Advised maximum size 158cm, length + width + height, limit 203cm. Every luggage MUST be tagged before boarding.

GETTING LOST

Its easy to get lost but we advise you to note every corner you take. Note the name of the entrance you are using, use the signs attached to the ceilings at the malls for if you are looking for any shop and again on your way back do the same. If you get lost don't be afraid to ask directions but not from anyone ONLY professional security guards in uniform.

KEEPING TIME

You are advised to always keep the time in and out for every scheduled published so as to meet every targeted place of interest on time. As a travel house we only allow extra 15 minutes for late participants, otherwise you might lose transport unless you are travelling on a private trip/group.

LOST OR MISSING TRAVELLING DOCUMENT OR PASSPORT

If your travelling document is lost or missing or left behind, we have no option but to leave you behind at the border unless you are the only participant on board. You are advised to double check your travelling document or passport.

PARENTS TRAVELLING WITH KIDS

Kids are so energetic and they need to be monitored at all times hence every parent travelling with their kids are advised to always keep eyes on their kids.

BREAKING AND MISSING OF HOTEL EQUIPMENT

In every accommodation you will be given a room key or card or password, be advised that now every member staying in that room from check in time to check out time must be in charge of every equipment inside the room. Lost or missing and breaking of items will results in deductions from their caution fee.

MISSING OR LOST TICKET

Make sure after making bookings with Giftings Tours you have received your travelling ticket which MUST be issued out during departure time otherwise no boarding if ticket is lost. Lost or missing tickets must be reported within 24hours. Replacement Fee to be included. Participants can also download ticket from E-Ticket.

UNWANTED OR DANGEROUS WEAPONS

As a travel house we have to keep our participant(s) happy and safe in that case we SHALL do luggage INSPECTION before any boarding and if any unwanted or dangerous weapon is spotted, it shall be removed and kept to the nearest police station.

KEEPING OUR TRANSPORT CLEAN

Our transport shall remain clean at all times, any litter must be inserted inside a closed plastic bag. No throwing of any litter through the windows. Always keep your seating area clean and tidy. Use cup holders for cups/bottles.

BUS STOP

If you would wish to have a stop or break or you need the rest rooms, you are advised to alert the bus manager on time or the driver if the manager is not on board so as to make an off ramp on time and safe.

WHATSAPP GROUP

Communication and update through whatsApp is one of the easy and quickest ways as a travel house we can keep you updated for if there are any changes. In that case you are advised to make a point that you are part of the group or you have a friend to update you.

ADDING OF PLACES OF INTEREST

If you would wish to visit or add more places of interest you are advised to inform the travel house on time and be informed that there will be extra charges or place can not be added at all.

We advice our participants to update to the latest official travelling documents & to renew their travelling documents in anycase they are +/- 30 Days due to expiry date. However Giftings Tours will not be responsible in any case of failure of a participant to meet the official travelling requirements.

NB: GIFTINGS TOURS DOES NOT PARTICIPATE IN ANY UNLAWFUL OR MISCONDUCT BUSINESS IN ANY FAVOR BETWEEN ITS CLIENTS.